

Terms and Conditions

1. Rental Period

- **Minimum Rental Duration:**
 - Daily rental: 24 hours
 - Weekly rental: 7 days
 - Monthly rental: 30 days
 - **Extensions:**
 - Must be requested 24 hours in advance
 - 15% service fee applies
 - Unauthorized extension: AED 500/day penalty
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2. Prohibited Vehicle Use

- **Never Allowed:**
 - Ride-hailing services (Uber/Careem) or goods transport
 - Overloading passengers/cargo beyond manufacturer limits (Penalty: AED 1,000)
 - Driving under alcohol/drug influence (0.00% tolerance; Penalty: AED 15,000 + police report)
 - **Territory Restrictions:**
 - Vehicles must stay within UAE borders
 - Unauthorized exit voids insurance (Penalty: AED 10,000 + full liability)
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3. Kilometer Policy

- **Free Kilometer Allowance:**
 - **Daily:** 250 km
 - **Weekly:** 1,500 km

- **Monthly:** 5,000 km
 - **Excess Kilometer Fees:**
 - Economy/Standard Cars: AED 2.5 per km
 - Luxury/SUV Cars: AED 5.0 per km
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4. Accident Procedure

1. **DO NOT move vehicle** from accident site
 2. **Immediately call UAE Police** (999)
 3. Obtain police report number
 4. Notify 971 Plus within **1 hour** (+971 50 2344115)
- **Special Condition for Under-25 Drivers:**
 - 100% financial liability for all damages + rental fees during repairs
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5. Fees & Charges

- **Hirer Pays For:**
 - All traffic fines (speeding, Salik tolls, parking) + AED 50 admin fee
 - Damage repairs up to AED 5,000 (as per police report)
 - Fuel: Return with same level or pay AED 3.5/liter + AED 50 service fee
 - Cleaning: AED 100 if excessively dirty
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6. Early Return Policy

- **Returned in first month:**
Charged at highest daily rate × actual days used
- **Returned after first month:**
Full 2-month rental fee payable

7. Driver Requirements

- **Minimum Age:** 21 years
- **Valid License:**
 - UAE license or International Driving Permit
 - Licenses <1 year old: 25% surcharge on damages
- **No Unapproved Drivers:**
AED 500/day penalty + voided insurance

8. Maintenance & Repairs

- **Company Covers:**
Routine maintenance (oil, fluids, tire pressure checks)
- **Hirer Must:**
Report mechanical issues immediately to +971 50 2344115
Unauthorized repairs void warranty (Penalty: AED 2,000)

9. Strictly Forbidden

- Off-road driving (Penalty: AED 5,000 + repair costs)
- Vehicle modifications (tints, accessories) without approval
- Smoking in vehicle (AED 500 cleaning fee)

10. Vehicle Inspection

- **Pre-Rental:**
Joint photo/video inspection required

- **At Return:**

Unreported damages charged at garage rates + 20% admin fee

11. Payment Terms

- **Security Deposit:**

AED 1,000–5,000 blocked on credit card

- **Automatic Deductions:**

For fines, damages, extensions, and excess km fees

12. UAE Law Compliance

- Seat belts mandatory for all passengers
 - Children under 4 require car seats
 - Mobile phone use only with hands-free
 - All police directives must be followed
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Contact Information:

- Emergencies: +971 50 2344115
- Office: AL QUOZ-2, Dubai (Open 24/7)
- Email: info@971plusrentacar.com