

## LEGAL POLICY

### 971 PLUS RENT A CAR L.L.C

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#### 1. GOVERNING LAW & JURISDICTION

- All agreements governed by **UAE Federal Laws** and **Dubai Courts**.
  - Arabic version prevails in legal disputes.
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#### 2. LIABILITY

- **Company Liability:**
    - Covers routine maintenance; not liable for consequential damages (e.g., missed flights).
    - Maximum liability = total rental fees paid.
  - **Hirer Liability:**
    - 100% responsibility for:
      - Traffic fines (AED 50/admin fee per fine).
      - Vehicle damage (up to AED 5,000 excess).
      - Theft if keys lost (20% of vehicle value).
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#### 3. INSURANCE

- **Covered:**
    - Accidents within UAE territory (comprehensive insurance).
  - **Excluded** (Hirer pays full costs):
    - DUIs, off-road driving, unapproved drivers, or overloaded vehicles.
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#### 4. DATA PROTECTION

- **Collected:** Passport, license, credit card, contact details.
  - **Purpose:** Rental fulfillment, fine processing, insurance claims.
  - **Retention:** 2 years (UAE legal requirement).
  - **Sharing:** Disclosed only to UAE Police/RTA or insurers.
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#### 5. DISPUTE RESOLUTION

1. **Complaint:** Email [info@971plusrentacar.com](mailto:info@971plusrentacar.com) within 15 days.
  2. **Mediation:** Dubai Legal Affairs Department (30-day window).
  3. **Litigation:** Dubai Courts (loser bears costs).
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#### 6. TERMINATION

- **Company may terminate immediately if:**
    - DUI/substance abuse detected.
    - Unauthorized subleasing or border crossing.
    - Unpaid fees >48 hours.
  - **Hirer forfeits all fees upon termination.**
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#### 7. SECURITY DEPOSIT

- **Amount:** AED 1,000–5,000 (blocked on credit card).
- **Held 30 days** post-rental to cover:
  - Unpaid fines/damages.
  - Excess kilometers.
- **Refunded** via original method after clearance.

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## 8. KEY POLICIES

- **Accidents:**
  - Do **NOT move vehicle**; call Police (999) → Report to 971 Plus within 1 hour.
  - Drivers <25 years: 100% liability for repair + rental costs.
- **Early Returns:**
  - **First month:** Charged at daily rate.
  - **After first month:** 2-month fee due.
- **Kilometers:**
  - Daily: 250 km (AED 2.5/km excess for standard cars; AED 5/km for luxury).

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## ACKNOWLEDGEMENT

*"I agree to all terms above, authorize charges for fines/damages, and confirm receipt of the vehicle in good condition."*

### Contact:

- 📞 Emergencies: **+971 50 2344115**
- ✉ Legal Inquiries: [info@971plusrentacar.com](mailto:info@971plusrentacar.com)
- 📍 Address: \*AL QUOZ-2, Dubai, UAE\*

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### Compliance References:

- UAE Civil Code (Federal Law No. 5/1985)
- RTA Traffic Regulations (Resolution No. 65/2022)
- Dubai Data Protection Law (DIFC Law No. 5/2020)

*Policy non-compliance voids all insurance/agreements.*